

DVIR Workflow

Select Vehicle

When the driver logs into **Field Warrior**, a list of available vehicles is displayed based on **proximity** or **alphabetical order**. Each vehicle includes a **DVIR status indicator** showing whether the vehicle has a clean inspection record or if defects were previously reported.

To begin a DVIR, the driver should:

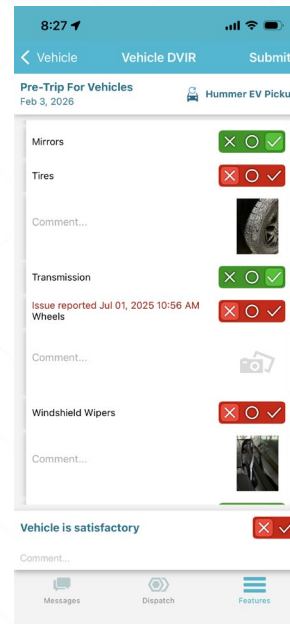
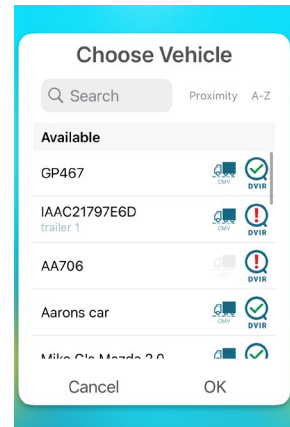
- **Locate** the vehicle using the search function or browse the list.
- **Sort** vehicles by proximity or alphabetical order if needed.
- **Select** the appropriate vehicle to start the inspection.

Complete DVIR

The DVIR provides a checklist covering all required inspection items.

During the inspection, the driver should:

- **Mark** each item as **Satisfactory** or **Problematic**.
- **Enter comments** for any problematic item.
- **Attach photos** using the camera icon.
- **Annotate photos** when additional clarification is needed.
- **Review** the Vehicle is Satisfactory status.
- **Select Send Report** to finalize and submit the DVIR.



Viewing the Last DVIR

Drivers can view the most recently completed DVIR for the selected vehicle directly within Field Warrior.

To reiew the Last DVIR, the driver should:

1. **Open** the DVIR history from the menu options.
2. **Select** the most recent DVIR record.

Defects Resolutions

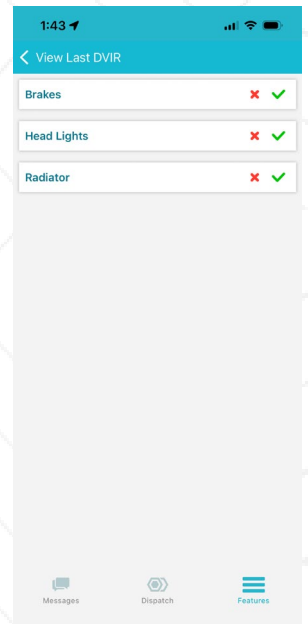
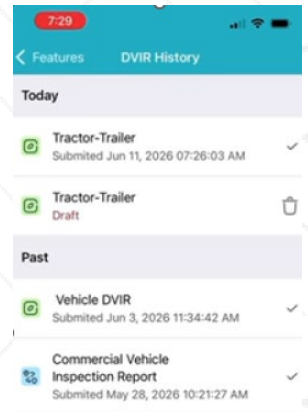
Field Warrior displays the status of previously reported defects and allows drivers to confirm whether maintenance repairs have been completed.

For previously reported defects, the driver should:

- **Review** the defect status displayed within the DVIR.
- **Confirm resolved defects** by selecting OK when prompted if the repair has been completed satisfactorily.
- **Reject unresolved repairs** by selecting the red "X" if the defect has not been fully corrected.
- **Verify resolution details**, including the resolution date and any maintenance notes provided.



Note: Defects marked as resolved by the maintenance team will display a **Resolved** status and resolution date. If a driver rejects a resolution, the defect will remain active and continue to appear on future DVIRs until it has been resolved to the driver's satisfaction.



Dispatch Workflow

Dispatching

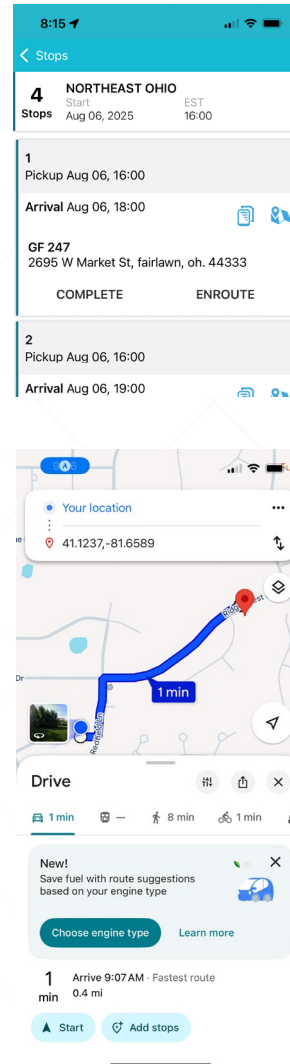
Field Warrior notifies drivers when new stops are dispatched through an audible alert and a red notification indicator on the **Dispatch** button. To view dispatched stops, the driver should:

- Tap **Dispatch** in the bottom navigation bar to open the Stops screen.
- Review stops under the **Assigned** and **Unassigned** tabs.
- View stop details, including the stop number, arrival date/time, customer name, and address.
- Tap the **information icon** for contact information, comments, and additional details, or the copy icon to copy stop details.
- Newly dispatched stops appear highlighted in green with a **New** banner.

Navigating to a Stop

To drive to a stop, the driver should:

- On the **Assigned** tab, tap the **navigation (map) icon** on the stop to view the recommended route.
- Google Maps opens with the route to the stop. Tap **Start** to begin turn-by-turn navigation.



Completing a Stop

When all required activities at the stop are done, the driver should:

- Tap **COMPLETE** on the stop to open the **Proof of Delivery (POD)** form.
- Enter the **Printed Name** of the person receiving the delivery.
- Tap **Signature**, capture the signature on the pad, and tap **Save**.
- Add **Comments** (optional).
- Tap **Upload image from gallery**, choose **Camera** to photograph the package (or **Gallery** for an existing photo), then **Use Photo**.
- Tap **Submit** to record the stop.

Completed stops are removed from the active list and automatically updated in both Field Warrior and IntelliHub. To review them, open the menu (top right) and turn on **Show Completed**.



Note: The **Unassigned** tab displays stops not yet assigned to a specific driver (which the driver can accept), while the **Assigned** tab displays stops assigned to the currently logged-in driver.

Any **custom digital form** can be attached to a stop and completed by the driver in Field Warrior. However, the form attachment is global — a single form applies to all stops, so different forms cannot be assigned to individual stops.

